

THE MOSAIC FACTORY

Limited Warranty

UCI Union Ceramics International B.V. warrants the quality of its products (except for finishes) to be free of defects in material and workmanship for a period of five years from the date of purchase as indicated by the purchaser's receipt. Product defects attributable to abuse, misuse, improper installation, hard water, marine/outdoor environment, improper maintenance or accidental damage are not covered by any warranty.

This warranty is limited to defective parts replacement only. Labor charges and/or damages incurring during installation, repair, removal or replacement are not covered. Any incidental or consequential damages resulting from any defects in material are not included.

Collection:	Warranty:
Amsterdam	5 years
Valencia	5 years
London	5 years
Barcelona	5 years (*)
Sevilla	5 years (*)
Kasba	5 years
Venice	5 years (*)
Patterns	5 years
Paris	5 years
Natural Stone	1 year

(*) UCI Union Ceramics International B.V. does not offer a warranty on the following Living Finishes:

- Barcelona Metallic series
- Sevilla Metallic series
- Venice Metallic series

Living finishes are unique in that over time exposure to climate, touch and moisture will cause the metal to oxidize and the finish to change. These variations in colour and tone are part of a naturally occurring oxidation process.

Good to know:

Both glass and porcelain mosaics are produced in batches. Colour variations (lighter or darker) may occur between different batches. Such colour variations are not covered by the warranty, as this is an inherent characteristic of the product.

Conformity

UCI Union Ceramics International B.V. declares that all our items comply with the European standards as stated in the test reports on our website. For example when it comes to: water absorption, breaking strength, frost resistance, slipperiness and resistance to chemicals.